

COMMUNITY UPDATE



OUR MOB SPEAKS

AUGUST 2020 UPDATE #1

Our Mob Speaks is a new way of listening to our communities to make sure MDAS is providing the support that is needed to help communities thrive. This means we will be out yarning with people, young and old, and listening to what is on their minds and how they think MDAS can improve the support it provides. We will aim to yarn with around 400 people every three months, across Mildura, Swan Hill, Kerang and Robinvale. Our Mob Speaks is about the community talking, and MDAS listening...

The story so far...

We have kicked off Our Mob Speaks, as part of MDAS's commitment to have deep conversations with our communities.

These conversations will extend across all of our communities in Mildura, Robinvale, Swan Hill and Kerang.

We decided to start our conversations at a one-on-one level.

This is because we are aware many of our community are, and are feeling, particularly vulnerable right now.

SNAPSHOT:

We have had conversations with 66 different community members, the majority of whom are from Swan Hill.



Here is what community is telling us...

MDAS Support valued by the community:

- Some community members have used many MDAS services during COVID-19
- Almost half of those interviewed were most appreciative of the food hampers dropped to their homes
- Early years' videos and craft activities have helped families with young children
- MDAS weekly wellbeing checks have been a great source of comfort
- Facebook activities has been a good source of information and activities
- Continuing access to health services has been important, with many valuing the new telehealth and home visit options, and the availability of transport to MDAS's medical services and other appointments
- MDAS continued the additional support that so often is expected from an ACCO

Specific support families seek transitioning out of COVID-19

- Continue with the support introduced during COVID-19
- Restore programs as soon as possible
- In particular, re-start playgroups as soon as it is safe as many young families are very keen to return
- Maintain the food delivery service
- Keep up the support of families – keep checking in
- Continue with telehealth and other phone consultations
- Support our children's education

Support that will help community transition out of COVID-19

- Organise fun activities that bring community together and give us something to look forward to
- Provide cultural activities for different groups – men, women, and children
- Help the community to remain vigilant
- Provide support to keep children and families active
- Establish working groups to support community activities

want to know more?

contact John Jackson (Mildura-Robinvale)/Jacinta Chaplin (Swan Hill-Kerang)