



MDAS
MALLEE DISTRICT ABORIGINAL SERVICES

"Generations of vibrant, healthy and strong Aboriginal communities."

Position Details

Title:	Practitioner Meminar Ngangg Gimba		
Department:	Family and Community Services	Team:	Family Violence
Supervisor:	Coordinator Family Violence MNG	Location:	Mildura
Level:	Schedule C Level 1	Date Approved:	30/5/2021
Award:	Social, Community, Home Care and Disability Services Industry Award 2010		

Position Summary

The Mallee Rural and Regional Family Violence Collaborative Social Work Graduate Program provides a meaningful, challenging and rewarding graduate year for new and recent graduates. Graduates will be part of a collaborative program across the Mallee, with partner agencies (SCHS, MDVS, MDAS) supporting graduates to receive a unique and comprehensive Family Violence sector experience during this graduate year.

The Program will support graduates as they transition into the family violence sector through: monthly half-day Communities of Practice sessions, focusing on contemporary family violence practice, training and professional development opportunities and graduate health, safety and wellbeing support, a reduced caseload to allow time to attend training, professional development, supervision, and mentoring sessions.

The Graduate Practitioner will primarily be responsible for accepting all referrals to Meminar Ngangg Gimba and providing a culturally sensitive and competent Interim Response of Case Management Services to assist Aboriginal & Torres Strait Islander (ATSI) women and children experiencing or escaping family violence. This will include providing outreach support to women and their children (where required) to access cultural, specialist and generalist family violence services and address their safety needs by assisting them to remain in safe accommodation in their local community, maintaining connection with friends, family, kinship networks and other community support.

Key Performance Indicators (KPI's)

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| Direct Service Delivery | <ul style="list-style-type: none">• Participate in the development of Meminar Ngangg Gimba to provide culturally appropriate services meeting the safety and wellbeing needs of Aboriginal and Torres Straits Islander women and their children who have experienced family violence.• Provision of intake response to service requests and crisis calls – using protocols in place with the Police, Court, Department of Human Services, Child Protection Unit and other homeless services as relevant, including secondary consultation.• Maintain a strong framework of safety for clients through risk assessments and detailed planning to promote women's safety and develop a safety net. |
| Case Management | <ul style="list-style-type: none">• Coordinate the casework plan; from initial contact to exit planning.• Undertake a comprehensive risk assessment - MARAM as part of the initial assessment and develop and review a comprehensive safety plan with women and their children, reviewing periodically as required.• Assess and respond to the diverse needs of women affected by family violence including, need for safety, self-esteem, and enhancement of coping skills.• Assist women to make informed choices to address and improve their circumstances around their own safety and the safety of their children. |

Practitioner Meminar Ngangg Gimba

Employee's Initials: _____

Stakeholder Management	<ul style="list-style-type: none"> • In conjunction with other team members undertake program promotion, presentation, community education and training activities towards women and their children to promote and encourage choices available to access services. • Establish effective working relationship with partner agencies providing services and support to women and children experiencing family violence. • Participate in local, regional, and state-wide meetings or networks to advocate on issues confronting women and their children who have experienced family violence.
Reporting and Compliance	<ul style="list-style-type: none"> • Maintain concise, accurate and legible records, including case notes, forms and reports as required according to program guidelines, including the storing of client files in a safe, secure place as per MDAS policies and procedures. • Initiate quality activities within your department to demonstrate a genuine commitment to continuous improvement across MDAS.
Corporate Responsibilities	<ul style="list-style-type: none"> • Support values that respect historical and contemporary Aboriginal cultures so that Aboriginal people are recognised as having a special connection with the State. • Promote compliance with relevant legislation and MDAS Policies. • Assist with and support any internal or external audit processes. • Attend supervision as required by the Graduate Program. • Attend professional development and professional experience days as required by the Graduate Program.

Key Selection Criteria

Community Sector Experience	<p>Knowledge of local family violence, accommodation, legal, health and community services within the region, particularly within the MDAS organisation.</p> <p>Knowledge of the Family Violence Protection Act 2008 and the Multi-Agency Risk Assessment and Management Framework (MARAM).</p>
Case Management	<p>Demonstrated ability to work effectively and respectfully while advocating for Aboriginal and Torres Strait Islander women and their children who have been affected by family violence and in a manner sensitive to women's diverse needs, lifestyles and cultural/linguistic backgrounds and a thorough knowledge of the Therapeutic framework.</p>
Leadership	<p>Demonstrated commitment to working collaboratively with the capacity to negotiate and liaise with aboriginal communities, other agencies, government departments and the wider community including the ability to work well with others in reflecting and analysing complex casework.</p>
Communication and Interpersonal Skills	<p>Demonstrated interpersonal skills, sound verbal and written communication skills with the ability to prepare reports, submissions, and other relevant documents.</p>
Respect Cultural Diversity	<p>Take action to provide services that are inclusive of Aboriginal people and engage in learning about other cultures to better establish relationships and improve services.</p>
Qualification/s:	<p>New or recent graduate who has been studying social work or another related degree or vocational qualification, such as psychology, criminal justice, mental health, or community services with an interest in working in family violence to apply.</p>
Other Screening Requirements:	<p>A current Drivers Licence that allows you to drive in Australia.</p> <p>A current Employee Working with Children Check card.</p> <p>A current National Police Check.</p>

Approval

Classified by: J Byrnes

Signature: _____

Manager: _____

Employee: _____

Signature: _____

Signature: _____

Dated: ____/____/____

Dated: ____/____/____